



INSTRUCTIONS FOR REQUESTING AN IRU DISCOUNT ON YOUR AT&T WIRELESS ACCOUNT

Step 1: Complete, sign, and date the attached one page "Customer Acknowledgment." You will be asked to write in your FAN (***Foundation Account Number***). To ensure that you receive the most accurate discount information you qualify for, we ask you to contact your organization's Human Resources Department or visit an AT&T Company Owned Retail location to obtain your FAN.

Step 2: Provide a copy of **one** valid proof of affiliation or employment from the list below as applicable:

- Your current pay stub (not older than 60 days) which includes the name of your employer (**please be sure to delete any confidential information such as Social Security Number, direct deposit bank account numbers and salary details**)
- Your qualifying Affiliation/Employee Photo ID/Badge which includes the name of your organization and the expiration date
- Your qualifying Student/University Photo ID which includes the name of your college/university and the expiration date
- Your qualifying Union Member Badge/Photo ID which includes the expiration date
- Your organization's business card (must contain an e-mail address with corresponding organization domain) (this is acceptable only in very limited circumstances as provided for in your organization's agreement with AT&T)
- Your Medical ID for select businesses and retirees (this is acceptable only in very limited circumstances as provided for in your organization's agreement with AT&T)

Step 3: Send the completed Acknowledgement and your proof of affiliation/employment to AT&T:

- **Fax to 1-877-712-5791 or**
- **Email to: DiscountVerification@IRU.AmCustomerCare.ATT-Mail.com**

For questions about the program, contact AT&T at 877-290-5451.

If you qualify for a Discount, the Discount should appear on your monthly wireless service statement within two billing cycles. The Discount ends upon the earlier of: (i) the employment/affiliation between you and your organization ends or (ii) your organization's agreement with AT&T ends or is otherwise revised to eliminate the Discount. Limited exceptions may apply.



CUSTOMER ACKNOWLEDGEMENT AND AUTHORIZATION RE AT&T SPONSORSHIP PROGRAM
(the "Acknowledgement")

I, the undersigned customer, request that AT&T apply a monthly service discount (the "Discount") to my AT&T wireless service because I believe my employer, union or educational institution has a corporate agreement ("Company Agreement") with AT&T that renders me eligible to receive the Discount. For purposes of simplicity, my employer, union or educational institution, which I identify below, is referred to as the "Company" in this Acknowledgement.

1. I represent to AT&T that I am a current employee, member or student (as applicable) of the Company and the primary wireless account holder of the Account identified below.
2. I acknowledge the Discount is conditioned on: (i) my remaining affiliated with the Company (as its employee, student or other permissible status) ("Affiliation"), and, (ii) the Company Agreement remaining in force during the time I receive the Discount.
3. I acknowledge that AT&T requires initial and continuing proof of my Affiliation, including but not limited to, photo identification, pay stubs, and/or business cards ("Verification Information"). I will provide AT&T with my Verification Information upon request. **I acknowledge AT&T has instructed me to not fax, email or provide to AT&T my Social Security Number, direct deposit bank account numbers, salary detail, or my other confidential financial information in connection with this Acknowledgement.**
4. **I authorize AT&T to keep copies of my Verification Information during the time period that I receive the Discount.**
5. **I authorize AT&T to communicate with me via my work email, school email, personal email and/or SMS text messages for the purpose of requesting that I provide AT&T with my Verification Information.**
6. I acknowledge that AT&T may **refuse to attach or may remove** any available Discount if I fail to timely establish my Affiliation, whether initially or on a continuing basis, to AT&T's satisfaction.
7. I acknowledge that AT&T may **refuse to attach or may adjust or remove** any available Discount if the Company Agreement has expired, been modified to adjust or remove the Discount, or is otherwise not valid.
8. I acknowledge the Discount is conditioned on and subject to the terms and conditions of the Company Agreement and to the terms and conditions of my wireless service agreement with AT&T and may be modified and/or discontinued without notice to you. I also acknowledge that the Discount applies only to the monthly service charge of qualified wireless plans. A minimum number of employees, minimum monthly service charge for qualified plans or other requirements may apply for Discount eligibility. Discounts may not be combined. Additional conditions and restrictions apply. If I have a question about the Discount and/or my eligibility, I can contact my Company's human resources department.

I HEREBY AUTHORIZE AND ACKNOWLEDGE ALL OF THE ABOVE

Customer Name (sign): _____ **Date:** _____

Customer Full Name:

Company/School Name:

Customer Account Number (BAN)

Company/School FAN

Customer Wireless Number:

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Customer Work/School/Personal Email:

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Fax application to 1-877-712-5791 or e-mail to:
DiscountVerification@IRU.AmCustomerCare.ATT-Mail.com